



Keeping Everyone Safe and Informed - DATE 01/04/26 – 01/10/26

What comes to mind when you read that statement above? Are you thinking about your crew? Just your crew? What about those around us that can be affected by our tasks?

Our daily discussions should include a conversation with those around us and in close proximity of our work areas. There is a dedicated line item for that on the TSTI; “Adjacent Work.” Is that what comes to mind when you read that statement above, our crew and any adjacent work? What about those that are indirectly affected by what we do? Do we factor in or involve those individuals?

Our LOTO procedure necessitates talking to “affected” workers. We involve them in the LOTO process to let them know that something they use or work close by too will be shut down, or there will be work activity close by possibly disturbing their daily process. However, there are those individuals that do not fit into either category.

Remodel work comes to mind when you think of the individuals we are referring to here. These are the office workers, factory workers, operators, etc. that do their daily activities but may be unaware of what you are doing in close proximity. Do you let them know what is going on near their workspace? Remodeling one office, does it affect the people in the offices that are adjacent? Removing and installing new roofs, siding, windows, will that affect anyone?

The answer to those questions is yes. How? Noise, dust, debris, material/ equipment/ tools, and crew members moving about. We can affect a person not directly involved by any one of these factors, if not all. Consideration of their safety and space should be a part of your pre-job and daily discussions. Create an effective communication line with those involved, whether that be via email or personal conversation through an office manager, directly with them, or both! Determine what your activities are and who will be affected and proceed with communication after that.

Flying debris, noise, vibrations, dust, all of these can become hazards to these people. Remember, this is their house we are working in. We are disrupting their daily routine and possibly subjecting them to certain hazards while we are there. Continue to be professional and courteous and take everyone into consideration while discussing your tasks.

Keeping everyone safe is our main objective and is the daily priority of our tasks.

Also remember this: If you do something that affects someone in a negative manner, they will tell 10 people, if you do something that affects them positively and they have a good experience, they will tell 1 or 2. You and your crew’s treatment of others could have a direct result on future work!!

